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氏 名 川口英俊 学 位  $\mathcal{O}$ 種 類 博士 (情報科学) 学 位 記 番 묶 博情第 500 号 学位授与年月 日 令和5年3月24日 Research on collaborative machine learning with a human expert for 論 文 題 Ħ supporting network operations 文 審 査 委 岡田将吾 北陸先端科学技術大学院大学 准教授 池田心 同 教授 長谷川忍 教授 同 平石邦彦 同 教授 教授 川端明生 豊橋技術科学大学

## 論文の内容の要旨

Communication networks have become indispensable to people's lives. In this age of smartphones, the Internet can be regarded as an infrastructure for daily life and electricity, water, and gas. Companies that provide such communication services to users struggle daily to ensure the stable communication networks.

Network operations experts are needed to ensure the stable communication networks. However, with new technologies such as the Internet of things (IoT) and 5G, the burden on the experts who manage them continues to increase. The work of network operations experts is diverse and includes many decision-making tasks.

We focus on the intrusion detection and prevention system (IDPS) signature classification task in network operations. IDPSs monitor network systems and take actions such as logging, notification, and blocking when malicious communi- cations are detected. This dissertation focuses on a type of IDPS that performs detection based on pattern files of malicious communications such as signatures. The signatures are distributed periodically by the IDPS developers, similar to a subscription service. Network operations experts determine the importance level ("low", "medium", or "high") of each signature to set IDPS actions. For example, if the importance of a signature is "high", the action is "blocking"; if it is low, the action is "logging".

Determining the importance level of a signature for setting it up in the IDPS is a burden for the expert. While expert-designed if-then rule scripts can automat- ically determine some signatures, the remaining signatures must be determined manually by experts based on elements in the signatures, articles on the Internet, and their own experience. This manual decision-making process takes some time. In addition to time consuming issues, it takes sufficient knowledge and experi- ence to determine the importance level, and there are not many experts who have such knowledge and experience. In other words, the cost of hiring experts is high. Therefore, determining the importance of a signature, which requires an

expert's time, is also a significant cost to the network company.

IDPS signature classification is an important task, but there has yet to be re- search to automate it. We must recognize the seriousness of classification errors that can result from automation, as is the case in the medical field. Signature mis- classification leads to IDPS misconfiguration. Misconfiguration of IDPS can cause security incidents, such as missing malicious communications and false interceptions of regular communications. Security incidents should be avoided because they damage public trust in the organization operating the network system. Hence, it is not practical to automate all signature classifications. In order to automate classification while reducing classification errors, a framework for efficient classification in cooperation with humans, such as checking with experts as necessary, is required.

This dissertation aims to formulate IDPS signature classification as a machine learning problem for the first time and to build and evaluate a system that coop- erates with experts to classify signatures. To achieve this goal, we addressed three problems.

First, there are no publicly available datasets for machine learning signature classification. In other words, they need to prepare for the prerequisites of the research. Several reasons make signature datasets difficult to make publicly avail- able: Many of the signatures are distributed by IDPS developers, but they cannot be redistributed under license; Publishing the signatures and their labels may lead to the outside world guessing about the sensitive information of the IDPS con-figuration. We collected the three datasets used in this research in cooperation with several experts in actual network operations organizations. These are real datasets consisting of signatures that experts actually set in the IDPS. Experts classify some signatures by predefined if-then rules. An if-then rule returns a label of "low", "medium", "high", or "unknown" importance based on keyword match- ing of the elements in the signature. Two datasets, the automatically annotated dataset (AAD) and the manually annotated dataset (MAD), were collected. AAD consists of 4, 465 signatures automatically labeled by expert-designed if-then rule scripts. MAD consists of 1, 300 signatures that could not be classified by the if- then rule scripts and were manually labeled by the experts. Next, we collected a time-series manually annotated dataset (TMAD) consisting of 7, 577 signatures that were manually labeled and time-stamped with the date and time of distri- bution. Both labels of signatures were determined after consultation with several experts. This research is based on these three datasets.

Second, to classify IDPS signatures by machine learning, it is necessary to search for an effective feature extraction method. We propose three features based on the expert's knowledge, with interpretability to clarify the expert's criteria. We first design two types of features, symbolic features (SFs) and keyword features (KFs), which are used in keyword matching for the if-then rules. Next, we design web information and message features (WMFs) to capture the properties of sig- natures that do not match the if-then rules. The

WMFs are extracted as term frequency-inverse document frequency (TF-IDF) features of the message text in the signatures. The features are obtained by web scraping from the referenced ex- ternal attack identification systems described in the signature. The effectiveness of the proposed features is evaluated in experiments with AAD and MAD. In the experiment, the classification models with proposed features are evaluated from two perspectives: classification accuracy and reject option (RO) performance. In both cases, the combined SFs and WMFs performed better than the combined SFs and KFs. We also show that using an ensemble of neural networks (deep en- sembles; DE) improves the performance of the RO. An analysis shows that experts refer to natural-language elements in the signatures and information from external information systems on the Internet.

Third, if a fully automated machine learning model replaces the IDPS signa- ture classification task, there is a risk of missing critical classification errors. It is also necessary to entrust experts with decisions that have a high risk of error by signature classification models. Therefore, it is important to establish a method for humans and the system to cooperate in setting up and classifying data. In addition, to actually use machine learning, it is necessary to cope with high anno- tation costs and domain shifts caused by signatures created to keep up with new cyber attacks. In this dissertation, we propose a system based on active learning in cooperation with experts to overcome three challenges: (a) security incidents caused by classification errors, (b) high annotation costs, and (c) classification accuracy decrease due to domain shifts. The proposed system includes an IDPS signature classification model and periodically classifies the received signatures in cooperation with an expert. The uncertainty sampling is used as an acquisition function to preferentially transfer signatures with a high risk of misclassification to the expert. The signatures are sorted by uncertainty sampling; some are trans- ferred to experts, and the rest are automatically classified. The experts classify the transferred signatures and add them to the training dataset, and the classi- fication model is retrained. After training, the new signatures that have not yet been labeled are classified. The proposed system executes this workflow each time it receives signatures. Uncertainty estimation methods in deep learning, such as Monte Carlo dropout (MC-Dropout) and DE, are also incorporated to identify signatures at high risk of misclassification accurately. Experiments are conducted on the TMAD to evaluate the proposed system in a simulation case. An analysis is then performed by comparing several variants of the proposed system. The results show that the system with MC-Dropout performs best. We also show that this variation has two effects: it transfers more samples with "medium" importance to the experts and mitigates imbalances in the training dataset.

As described above, in this dissertation, we collected IDPS signature datasets that are difficult to make public, and proposed features for machine learning classi- fication of IDPS signatures and an active learning-based system to cooperate with experts. The proposed system enables accurate identification of IDPS signatures and contributes to reducing fatal

classification errors, which are problematic in practical applications. Analysis using the proposed features identifies the elements in the signatures that are important to experts when classifying signatures. Iden- tifying the important factors to experts can provide helpful information for other machine learning and non-machine learning approaches to signature classification. The proposed system procedures are widely applicable not only to signatures. There are other tasks in network operations where data are generated periodically and classified by experts. For example, software vulnerability information, such as common vulnerabilities and exposures (CVE), is released periodically, and experts may decide whether to classify this information as necessary. In this dissertation, task sharing is considered collaboration, but interaction with machine learning sys- tems and education of novices using them are also examples of collaboration. The realization of such collaborations is future works for machine learning technology to support network operations. We hope that the ideas and evaluation results in this dissertation will help solve signature classification problems as well as other tasks.

**Keywords:** machine learning, IDPS, signature, active learning, uncertainty estimation, reject option.

## 論文審査の結果の要旨

本論文では、情報通信システムを監視し、悪性通信を検知した際にロギング・通知・遮断などのアクションを行う IDPS (Intrusion Detection and Prevention Systems) における、IDPS シグネチャの重要度の設定業務を機械学習に代替させる方法を提案した.

一般に、専門家が、定期的に配布される IDPS シグネチャから悪性通信パターンファイルを検知する業務を人手で行っている。この業務負荷を軽減するため、IDPS シグネチャの内容に基づき重要度を自動推定する機械学習方法を提案した。IDPS シグネチャの重要度設定タスクでは以下の点が重要となる。シグネチャのパターンは経時的に変化するため、ある時点までのデータで学習したモデルによる新規データの推定精度が低下するため、効率的に新規データを加えたモデルの再学習が必要となる。また、セキュリティインシデントの発生は致命的であり、推定誤りを含む可能性のある機械学習による自動推定結果のみから意思決定することは現実的でない。それらの問題を解決するために、本論文では、人間とシステムが協調的にシグネチャの重要度を推定する方法を提案している。具体的には、能動学習の枠組みで推定における不確実性の高い(機械学習システムが判断できない)シグネチャだけを専門家に問い合わせて、教師データ(シグネチャの重要度)を得ることで、出来る限り少ないサンプルを使って新規のシグネチャデータに対する推定精度を向上させる方法を提案した。

最初に、実際のネットワーク運用組織とネットワーク管理の専門家の協力を経て、 IDPS シグネチャデータセットを収集した. 次に、シグネチャの内容から重要度設定のために有効な特徴量を設計した. 重要度を決めるルールベースの特徴量に加え、専門家の判断材料となる外部情報を web クローリングで収集し特徴量に加える方法が有効であることを示した. 次に、シグネチャの重要度設定のための能動学習方法として、機械学習モデルにおいて推定における不確実性が高いサンプルを

正確に選択できるニューラルネットのアンサンブル学習法を導入した. 結果として安定的に能動学習が行えることを示した. IDPS シグネチャの重要度設定のための効率的な機械学習の枠組みを始めて提案した論文であり、学術的・実用的に貢献するところが大きい. よって博士(情報科学)の学位論文として十分価値あるものと認めた。