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Politeness strategies against dialogue interruptions by portable phone calls

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This paper considers how the portable phone receiver regards waiter who is waited in the interrupted situation by the portable phone in an actual dialog. And this study applies the concept of the face of politeness theory.

Experiment was two person 1 set of pairs, it is dialog inclusion time for 25 minutes, and the interruption is 3 times of 5 minute intervals. Moreover, the phone call sound of the portable phone which the subject has was not directed.

The subject of an experiment is as follows. For 2 sets and 3 times, 5 sets and 1 time are (the four interruptions) 2 sets, a total of 9 sets, and 25 interruption.

Only the utterance (pocket event utterance) which made reference about the telephone which has required the subject is treated as utterance data after interruption by the portable phone. It took out for every turn of receiver it, and waiter, and classified as a strategy. A subject's long response, laughter, the other utterance, and the general utterance about a portable phone are not taken as pocket event utterance.

These strategies were made to apply to the face concept of politeness theory. First, the act which may threaten people's face is called FTA. Next, a face is fundamental desire of people and there are two, the positive face "like to people", and the negative face of "wanting to opt for one's action with which it does not interfere to people personally."

The experiment defined FTA as follows.

FTA1, "a portable phone sounds during a dialog"

FTA2, "appearing in a portable phone, and a response"

FTA1 means discontinuation of a dialog, 2 means extension of discontinuation, and it has a relation (before and after) serially. Moreover, as for the degree of FT (degree of a face infringement act), 2 is higher than 1.

The analysis method is as follows. 1, "Pocket event utterance" is classified as a strategy. 2, Strategic frequency is counted. 3, The politeness effect in each strategy is considered. 4, The frequency of a polite strategy is again counted with the viewpoint of face consideration and not considering.

Although there are that the half of receiver (those who require a cellular phone) is under (experiment) saying restrictions as main results, it has appeared in the telephone. As for interruption of the portable phone under dialog, this shows that it is not FTA strong for receiver (there was also a case which front blur of what does not have, either and appears in a telephone). It can say also from there being many "reports and guesses" after a telephone finishes.

Waiter (partner of receiver) get reception and a telephone call of receiver, make it drop off, and consider the face received by committing the contents of the got portable phone rather than indignant at its face being threatened.

Since the politeness strategy was divided roughly, what receiver, waiter, and each politeness strategy are thinking as important most the negative face of the people "restraint of the freedom of action" for to each other (it considers) was understood.

This research considered what consideration the receptacle hand and waiting hand of a cellular phone would carry out linguistically to each other partner.

This differs from the Politeness theory which came considering what extracted one sentence from quotation of a text, and the talk in meeting as pragmatics research until now as a candidate for research greatly. Politeness theory is defined as "establishment of smooth human relations, and the linguistic strategy for maintaining smooth human relations." For this reason, not only the language form in a facing dialog but any fields are applicable It dealt with interruption of the cellular phone which may often happen every day. At least this cognition and a linguistic theme is fresh. It can be said by having applied politeness theory for it further that it is also in the point which showed the new application range of theory about the meaning of this research.